AVIDAnet

State of affairs and vision for the future

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1 State of affairs

Since 2002, AVIDAnet has been one of Televic Education's core solutions. It was first developed to support both language teachers and learners by offering classroom control, zero-delay communication, and several types of direct or remote interaction.

Today, in 2024, however, Televic Education has reached an era where it remains impossible to deliver a high-quality solution and support for it because of the rapid development of our flagship product, assessmentQ, and other technological evolutions.

We have therefore decided to stop offering new AVIDAnet labs and support contracts for existing AVIDAnet labs. We remain committed to our customers, and in this document we explain the rationale for our decision and suggest possible alternatives.

2 Reasons for end-of-life AVIDAnet

Today's technological landscape is rapidly evolving. Solutions are becoming more and more software-only. The complexity of technological transformation makes it increasingly challenging to keep offering solutions that meet our customers' highest standards. That is why, after careful consideration, we have decided to discontinue AVIDAnet, and strengthen our focus on other products, such as assessmentQ.

Note that this end-of-life communication only applies to AVIDAnet itself. Televic will continue to maintain and evolve in the production, sales, and support of its Conference and Interpreting Systems, through the business unit Televic Conference.

3 Future vision

3.1 Key dates and information

- **End-of-sales:** 1 June 2024, no new labs or support contracts are sold
- **End-of-support:** This date corresponds with the end date of your support contract and/or commercial contract. In case of support contracts and/or commercial contracts with recurrent yearly Televic software fees, a buy-off can be agreed on a case by case basis.
- **End-of-life:** 31 July 2025. Licences remain valid, but we cannot guarantee a working lab due to updates or changes outside AVIDAnet.

3.2 What does this mean for you?

- **Customer support**
  Support services for AVIDAnet will remain available as before, until the end date of your support contract and/or commercial contract. After this point, Televic will end assistance for AVIDAnet. New support contracts will no longer be available.

  You can continue to use your AVIDAnet installation, but after the end-of-support date, product updates and customer support will end.

The latest supported Windows operating system is Windows 11. Reimaging or re-installation of pcs after the support contract end date will result in an unsupported lab as we cannot assure anymore that your expectations will be met.

- **Updates and enhancements**
  AVIDAnet will no longer receive updates, feature enhancements, or patches. We recommend reviewing your current setup and exploring alternative solutions for your evolving educational needs.

3.3   Possible alternatives

Due to evolving technologies, an exact replacement for AVIDAnet is not available 'off the shelf'. However, we can propose the following alternatives to transition into the future:

- **assessmentQ**: Online practice and assessment platform with Interpreting Module. It allows you for example to record students simultaneously or consecutively (dual track) directly in a browser. More info on: https://assessmentq.com/language-and-interpreting-courses/?lang=en.

We want to express our sincere gratitude for your trust in AVIDAnet over the years. It has been a privilege to support your educational endeavours. We look forward to continuing this journey with you through our other solutions.

If you have any questions or require further assistance, please don't hesitate to contact our dedicated support team at support@televic-education.com.